

City of Indio

Consolidated Annual Performance Evaluation Report (CAPER)

FY 2023-2024

Prepared by: Community Development Department

Presented to U.S. Department of Housing and Urban Development (HUD)

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City's FY2023-2024 Consolidated Annual Performance Evaluation Report (CAPER) is a summary of the accomplishment of goals established in the City's 2019-2024 Five-Year Consolidated Plan. As required, the City reports accomplishments based on the program year 2023-2024 Annual Action Plan that covers July 1, 2023, through June 30, 2024. State and entitilement communities that directly receive Community Development Block Grant (CDBG) Funds from the Department of Housing and Urban Development (HUD) are required to submit the CAPER ninety days after the end of the program year. The CAPER meets three basic purposes:

- It provides HUD with the information necessary to assess the City's ability to carry out CDBG programs in compliance with all applicable rules and regulations.
- It provides information necessary for HUD's Annual Report to Congress, which is statutorily mandated; and
- It provides the City with the opportunity to describe its progress in assisting neighborhoods and specific populations with a variety of community development issues as stipulated in the City's Five-Year Consolidated Plan.

The City has continued to implement public facility/infrastructure improvement projects, including ADA improvements in LMA neighborhoods. The City has also made efforts to assist residents, many of whom are low/moderate income with fair housing assistance, legal counseling, and landlord/tenant mediations. The City continues to provide assistance to shelters in the City, often through meal programs.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected - Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected - Program Year	Actual – Program Year	Percent Complete
CDBG administration	Affordable Housing Public Housing Homeless Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Other	Other	0	0		1	1	100.00%
Neighborhood Preservation	Affordable Housing Non-Housing Community Development	CDBG:	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	4230		800	4230	528.75%
Neighborhood Preservation	Affordable Housing Non-Housing Community Development	CDBG:	Homeowner Housing Rehabilitated	Household Housing Unit	20	0	0.00%			
Neighborhood Preservation	Affordable Housing Non-Housing Community Development	CDBG:	Other	Other	0	0				

Social and Economic Support	Non-Homeless Special Needs	CDBG:	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	1500	0	0.00%			
Social and Economic Support	Non-Homeless Special Needs	CDBG:	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	35		210	35	16.67%
Social and Economic Support	Non-Homeless Special Needs	CDBG:	Homeless Person Overnight Shelter	Persons Assisted	0	35		0	35	
Social and Economic Support	Non-Homeless Special Needs	CDBG:	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		0	0	
Social and Economic Support	Non-Homeless Special Needs	CDBG:	Homelessness Prevention	Persons Assisted	0	0		20	0	0.00%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date



Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City use of funds directly addresses the major initiatives that were proposed during the City's Five-Year Consolidated Plan:

- Maintain and enhance the quality of existing residential neighborhoods;
- Provide support of programs that meet the social services and economic needs of the City's residents with an emphasis on the homeless, senior and youth.
- CDBG Grant Administration

Maintaining consistency with the City's priority needs, a large portion of CDBG funds were allocated to complete public infrastructure and facility improvements within the elgibile CDBG areas in the City. These improvements are aligned with the City's Better Neighborhood Program (BNP), a grassroots program that worked closely with residents to identify and carryout programs and projects funded with CDBG funds. The public and facility improvements completed during the action plan year is a result of the BNP.



CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted). 91.520(a)

	CDBG
White	28
Black or African American	6
Asian	0
American Indian or American Native	0
Native Hawaiian or Other Pacific Islander	0
Total	34
Hispanic	16
Not Hispanic	18

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative



CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year		
CDBG	public - federal	876,226	966,630		
Other	public - federal	0			

Table 3 - Resources Made Available

Narrative

The City received an annual allocation of CDBG funds in the amount of \$876,266 during FY2023-2024. The PR26 Financial Summary Report revealed that the City expended \$966,630.02 during the program year when considering CDBG funds spent from any program year. The PR26 Activity Report reflects the amount of FY 2023-2024 CDBG funds expended. The City spent \$616,841.47 in FY 2023-2024 CDBG funds.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Better Neighborhoods	01711100001011	7.11000,1011	
Program			
CDBG	65	47.12	
City Wide	35	14.95	

Table 4 – Identify the geographic distribution and location of investments

Narrative

The City used a place-based strategy during the CAPER reporting period. The geographic distribution of funding is predicated somewhat on the nature of the activity to be funded. It is the City's intent to fund activities in the areas most directly affected by the needs of low-income residents and those with other special needs. The Annual Action Plan directs investment geographically to an area benefit neighborhood. The area benefit category is the most used national objective for activities that benefit a residential neighborhood. An area benefit activity is one that benefits all residents in a particular area, where at least 51% of the residents are low and moderate-income persons. Public infrastructure improvements are an area benefit activity when they are in a predominately low- and moderate-income neighborhood. Because the City does not receive CDBG-CV funds anymore, a portion of the City's allocation was devoted to providing public service activities such as providing fair housing services, senior services, and services for homeless persons. The exact amount allocated towards these services was \$131,000.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

The City is not a direct recipient of HOME Funds so matching funds are not required. However, the City does utilize local funds such as Measure X funds to help leverage its allocation, especially with larger public infrastructure/facility improvement projects. The Measure was placed on the ballot in a previous CAPER period to address essential service priorities and needs in the City. The use of those funds was identified through community outreach. Measure X provides locally controlled funding to help the City maintain essential City services including 911 emergency response times, road maintenance and police services including gang and drug enforcement programs.

In addition, the City partners with local non-profit organizations to provide CDBG public services. Partner agencies use other community resources, foundation grants, donations, and in-kind services to leverage CDBG funds.

The City has yet to have publicly owned land or property within the jurisdiction used to address the previously described needs.



CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be		
provided affordable housing units	0	0
Number of Non-Homeless households to be		
provided affordable housing units	0	0
Number of Special-Needs households to be		
provided affordable housing units	0	0
Total	0	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through		
Rental Assistance	0	0
Number of households supported through		
The Production of New Units	0	0
Number of households supported through		
Rehab of Existing Units	0	0
Number of households supported through		
Acquisition of Existing Units	0	0
Total	0	0

Table 6 - Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City does not receive HOME funds. During the reporting period, the City did not fund any housing directly using federal funds; however, the City has met with affordable housing developers to consider housing sites. Currently, the housing market and increasing material and labor housing production costs have affected affordable housing production. In partnership with the County of Riverside Housing Authority, the City exceeded its annual goal of providing rental assistance units to residents directly through the County's Housing Choice Voucher (Section 8) Program. However, the City did not have as a

stated goal in its Annual Action Plan to further develop new affordable housing using CDBG funds. The City is making strides towards providing affordable housing opportunities through seeking a Pro-Housing Designation and as part of its Housing Element Implementation program could lead to future funding opportunities.

Like most communities, a major obstacle to meeting the needs of the homeless and developing new affordable units is funding limitations. Over the years, community partnerships with county, state, and federal agencies have been integral to meeting the needs of the underserved community. However, with the dissolution of the Redevelopment Agencies in California under AB X1 26, Low/Moderate Income Housing Funds have been limited for use for the development of housing. Assistance to provide homeless programs is no longer eligible.

Discuss how these outcomes will impact future annual action plans.

The City does not receive HOME funds. The City did not fund any housing directly using Federal Funds; however, the City did meet with affordable housing developers to consider housing sites for development of affordable housing. Currently the City has 1 affordable housing project in construction, with over 420 units. In addition, 3 more affordable housing projects are in queue and expected to begin construction within the next 18-24 months. The City is considering all options to assist and entice affordable housing developers with these projects and future projects.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
Total	0	0

Table 7 - Number of Households Served

Narrative Information

The City's goal for the use of CDBG funding is to ensure the highest percentage of individuals or households served are of low-incomes or below. In FY 2023-24, over 90% of the residents who benefited from using the HUD Funds were of low-income or below. In its 2023 Annual Action Plan, the City did not have the goal of using its CDBG allocation to provide affordable housing. Therefore, the table displaying the number of households assisted at each income level who received housing assistance during the program year should equal zero. However, another action taken to foster and maintain affordable

housing is the jurisdiction included working in close collaboration with the Housing Authority of the County of Riverside (HARC) to provide public housing within the City. The City will continue to work independently and closely with the County Housing Authority and local nonprofits to provide assistance to low-income families.

The City will also continue to encourage and align itself with affordable housing developers to increasse its affordable housing stock in the City and better assist its low-to moderate-income households.



CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

During FY 2023-24, the City used CDBG Funds to fund several public service agencies to reach out and serve homeless persons. These agencies included FIND Food Bank, the Coachella Valley Rescue Mission, and Martha's Village and Kitchen.

The Consolidated Plan identified the City's priority needs and allocation priorities are homeless families with children; homeless individuals; and a homeless subpopulation of chronically homeless. This was partially based on input from the homeless assistance providers that were consulted during the preparation of the Consolidated Plan, who indicated that families with children and individuals were the homeless most in need. The County of Riverside's 10-Year Strategic Plan to End Homelessness has identified ending chronic and episodic homelessness as a high priority. The City's priority is the children of homeless families.

During the Reporting Period, the City used CDBG public service funds to address the needs of homeless persons. These services were provided by the Coachella Valley Rescue Mission and Martha's Village and Kitchen—two prominent homeless shelters/service providers in the Coachella Valley. During the Reporting Period, the City also funded the FIND Food Bank, which provided valuable services to the homeless and near-homeless population.

In partnership with the beformentioned organizations, the City assisted 537 homeless persons with emergency shelter needs, case management and referral services.

Additionally, several local agencies provided outreach, referral, and supportive services, and/or tenant rental assistance to many of the individuals during the Reporting Period. Those agencies included the County's Department of Mental Health, the Desert Outreach Program, all supported/funded by the County's Continuum of Care Program.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City participated in monthly Committee and Sub-committee meetings of the Coachella Valley Association of Governments (CVAG) Homelessness Committee during the FY23/24. The City's representation at CVAG via several CVAG committee meetings helps ensure the CVAG Homelessness Committee addresses homelessness issues in the east-end of the Coachella Valley, particularly Indio. Also present in that meeting are County of Riverside's Mental Health and Continuum of Care Members that work collectively to address a variety of underserved needs in the Coachella

Valley. Other service providers also serve as Ex-Officios and provide technical and specialized support and information to the Committee.

The Committee was instrumental in creating a new homeless shelter in the west-end of the Coachella Valley several years ago. That served to offset the cost of addressing homelessness in the east-end of the Coachella Valley. However, that homeless shelter closed several years ago. Recently, Martha's Village and Kitchen opened a new homeless service center in Palm Springs (located in the west-end of the Coachella Valley) to address homeless issues and provide services.

Coachella Valley Rescue Mission, another shelter services provider in Indio has begun its Women and Children Shelter expansion project. The project is estimated to provide an additional 60 beds.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

During the Reporting Period, the City supported the efforts of the County of Riverside to end chronic and episodic homelessness. The City also supported the Coachella Valley Association of Government's (CVAG's) Eastern Coachella Valley Homeless Plan, which sought to address the service needs of the existing homeless shelters (Martha's Village and Kitchen, and the Coachella Valley Rescue Mission). The City also provided CDBG funds to assist the Coachella Valley Rescue Mission and Martha's Village.

While the City does not directly apply for Continuum of Care (CoC) funds, the City incorporated in the Consolidated Plan the County of Riverside recommendations and objectives for ending chronic homelessness. The objectives included street outreach, emergency shelter and transitional housing bed creation, permanent supportive housing creation, and permanently affordable housing creation.

The City participated in monthly Committee and Sub-committee meetings of the Coachella Valley Association of Governments (CVAG) Homelessness Committee. The Committee was instrumental in creating a new homeless shelter in the west-end of the Coachella Valley several years ago. This has served to offset the cost of the east-end to address homelessness issues. One of the City's City Council Member served as the Chair of the Committee. This representation helped ensure the CVAG Homelessness Committee addresses homelessness issues in the east-end of the Coachella Valley, where Indio is located. Also present in that meeting are County of Riverside's Mental Health and Continuum of Care Members that work collectively to address a variety of underserved needs in the Coachella Valley. Other service providers also serve as Ex-Officios and provide technical and specialized support and information to the Committee.

Helping homeless persons (especially chronically homeless individuals and families, families

with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

The ABC Recovery Center and the Coachella Valley Rescue Mission provided transitional housing services. Both facilities are in Indio and received HUD Supportive Housing Program (SHP) Grants Super NOFA Funds through the County of Riverside Continuum of Care and provided services to families/individuals. As members of the CoC, the City works alongside these two agencies to ensure help to low-income individuals and families of Indio in avoiding becoming homeless, especially extremely low-income individuals and families.



CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The City does not own or manage public housing units. The City cooperates with the County of Riverside Housing Authority to provide Section 8 housing asssistance.

The City currently has 4 affordable housing projects in queue. One of them is 85% completed with over 400 units being designated to low-moderate income households. The remaining 3 are expected to begin construction within the next 18-24 months.

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The City does not own or manage public housing units. The City cooperates with the County of Riverside Housing Authority to provide Section 8 housing asssistance.

The City is expected to implement two community involvement meetings, one with non-profit/public housing agencies and the other with residents to gather information and participation regarding needs and goals.

Actions taken to provide assistance to troubled PHAs

Not Applicable. The City does not own or manage public housing units. The City cooperates with the County of Riverside Housing Authority to provide Section 8 Housing assistance. The County of Riverside Housing Authority is not a troubled PHA.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

Staff continued to monitor all regulations, ordinances, departmental processing procedures, and residential development fees to ensure these requirements do not excessively constrain affordable residential development. During the program year, density bonus incentives were made available as incentives to affordable housing developers. The City is also looking to further density bonus incentives as part of its Pro-Housing Designation application. This also includes ADU/JADU's incentives to help provide housing for low/mod income residents.

As part of the approved 2021-2029 Housing Element of the General Plan, the City is working to create pathways to developing affordable housing, while removing barriers to the development of affordable housing. As previously mentioned, the City is working towards its Pro-Housing Designation.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City also participated in various Committees, Taskforces and Meeting Groups with other Cities and non-profit agencies to coordinate other services. For example, City staff participated in monthly meetings of the Coachella Valley Association of Governments (CVAG) Homelessness Committee Meetings, of which the current City Mayor serves as Chair of the Committee. This representation in the CVAG Homelessness Committee ensures that homelessness issues are addressed in Indio. Also present in those meetings are County of Riverside's Mental Health and Continuum of Care Members that work collectively to address a variety of underserved needs in the Coachella Valley.

City staff also participates in the Coachella Valley Workforce Housing Trust Taskforce meetings to work with other agencies and businesses (through a public/private partnership) to address the affordable and workforce housing needs on a regional basis. Staff also participated in Riverside County's Housing Program Network Meetings held in Riverside to discuss regional housing issues.

The City's Housing and Neighborhood Services Senior Management Analyst has been designated as the City's designated representative on the Continuum of Care Steering Committee with the County and participates in a multitude of related committees/subcommittees.

The City also conducts the Homeless Point-in-Time Homeless Count and Survey of the sheltered and unsheltered homeless populations.

Altogether, the City of Indio staff participated in a variety of programs and efforts to overcome possible gaps in institutional structure and enhance coordination. Staff also participated in HUD-sponsored

workshops and training and worked with the County of Riverside and other Entitlement Communities in hopes of developing an informal peer-networking group.

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

To reduce lead in existing housing, and to prevent possible exposure to lead in City rehabilitation projects, Indio has in place plans to adhere to HUD guidelines for lead-safe work practices in all housing rehabilitation projects funded with Federal or non-Federal funds. In particular, the City did not complete any exterior rehabilitation of homes that would trigger adherence to the National-Lead Based Paint regulations during the reporting period. For the property to trigger the LBP test requirement threshold, it must be built pre-1978. This threshold also triggers a requirement that licensed contractors be certified by a federally approved testing agency after taking an eight (8) hour class. Additionally, the Lead-Based Paint (LBP) regulations require specific methods to be utilized to avoid disturbing surfaces that may contain LBP, and methods on how to properly contain an area that is under construction/rehabilitation.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

The City's anti-poverty strategy includes continued support of the County's Section 8 rental assistance program and Family Self-Sufficiency Program. Referral services to these services were also included as the City's actions to reduce the number of persons living below the poverty level. The Section 8 Program helped to reduce poverty by supplementing the income of lower-income families and making rental housing more affordable. The City also continued to support the Housing Authority's Family Self-Sufficiency (FSS) Program. The FSS Program is designed to help Housing Authority tenants become self-sufficient in a five-year period. A primary benefit of the FSS is asset accumulation. The outcome evaluation of this service is ongoing, as participants participate in a long-term process to become self-sufficient. The City also provided support to the Riverside County Continuum of Care (CoC) to conduct its Homeless Count of homeless individuals/households and homeless veterans.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

During the reporting period, the City's Community Development Department was the lead department responsible for managing and coordinating the City's affairs associated with the CDBG program. This included management and implementation of the various programs/activities and organizations involved with the funding. The Community Development Department worked closely with other City departments and the community to develop programs and activities to improve low- and moderate-income neighborhoods throughout Indio. The overall program activities include housing, public facility and infrastructure improvements, public and social service activities, and economic development activities. The City collaborated with public agencies, for-profit agencies, and non-profit organizations to provide programming and services.

Actions taken to enhance coordination between public and private housing and social service

agencies. 91.220(k); 91.320(j)

The City of Indio partnered with Inland Fair Housing and Mediation Board to provide specialized fair housing-related services to residents. By partnering with Inland Fair Housing and Mediation Board to provide needed services, the City was able to increase/enhance community access to these services and, thus, provide adequate service delivery. City CDBG staff and staff from Inland Fair Housing and Mediation Board are in frequent communications regarding referrals and administration/operation issues that may arise. The City is confident of Inland Fair Housing's abilities and knowledge, as they are a reputable partner also serving other local Cities that receive CDBG funds. The City also participated in various Committees, Taskforces and Meeting Groups with other Cities and non-profit agencies to coordinate other services. For example, City staff participated in monthly meetings of the Coachella Valley Association of Governments (CVAG) Homelessness Committee Meetings. This representation in the CVAG Homelessness Committee ensures that homelessness issues are addressed in Indio. Also present in those meetings are County of Riverside's Mental Health and Continuum of Care Members that work collectively to address a variety of underserved needs in the Coachella Valley.

Altogether, the City of Indio staff participated in a variety of programs and efforts to overcome possible gaps in institutional structure and enhance coordination. Staff also participated in HUD-sponsored workshops and training and worked with the County of Riverside and other Entitlement Communities in hopes of developing an informal peer-networking group.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Housing Choice for Special Populations

Actions taken: The City continued to promote the construction of affordable for-sale and/or rental housing units with three or more-bedroom units affordable to very low- and low-income families. The City is working towards its Pro-Housing Designation which could lead to more funding opportunities for affordable housing. The designation will also provide more incentives for Developers. The City shall publicize financial and regulatory incentive opportunities to developers for these unit types including promoting the need for three or more-bedroom units during pre-application meetings, contacting affordable housing developers, and creating informational fliers at the Community Development Department and in all general application packets.

Education and Resources

<u>Actions taken:</u> Through Inland Fair Housing and Mediation Board, the City worked with other fair housing advocates to conduct additional fair housing workshops in Indio to educate about fair housing rights and services available.

Unfair Lending and Insurance Practices

<u>Action Taken</u>: Through Inland Fair Housing and Mediation Board, the City monitored complaints regarding unfair/predatory lending and assessed lending patterns using the data collected under the Home Mortgage Disclosure Act (HMDA), the Community Reinvestment Act (CRA) and other data sources.

Apartment Owners/Managers Fair Housing Education

<u>Actions taken</u>: Through Inland Fair Housing and Mediation Board, the City worked in conjunction with apartment owner/manager associations to outreach to owners of small rental properties regarding fair housing laws. The City is also considering other pathways to help provide resources for fair housing education.



CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The City's Housing & Neighborhood Services Division is responsible for ensuring that the receipt and expenditure of HUD funds comply with program requirements through the monitoring of program performance. Careful evaluation of the housing and public service delivery system can be the most effective tool in detecting gaps and making appropriate modifications. Indio will follow monitoring procedures identified in the City's Sub-recipient Monitoring Plan created in 2013. Other procedures will include in-house review of progress reports and expenditures, and on-site visits to ensure compliance with federal regulations. The monitoring system will encourage uniform reporting to achieve consistent information on beneficiaries. Monitoring will also aim at resolving any program or accounting findings or other problems that may keep an organization from meeting its contractual obligations. Technical assistance will be provided where necessary.

Furthermore, project and financial data on CDBG-funded activities will be maintained using HUD's IDIS (Integrated Disbursement Information System) software. The use of this system allows HUD staff easy access to local data for review and progress evaluation.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

As a prerequisite to submitting its CAPER, the City must adhere to the citizen/community participation requirements as specified in the City's adopted Citizen Participation Plan. Accordingly, the draft CAPER was made available to the public for a 15-day period to provide an opportunity to review the document and/or express their views/concerns regarding the City's performance in the use of CDBG Funds. A public hearing was also conducted to maximize opportunities for community participation. A reasonable number of free copies of the CAPER were made available to citizens and groups upon request. The CAPER was also posted on the City's website and posted prominently at The City Council Chambers which is accessible and visible to the public.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

There are no changes in the City's program objectives at the time of this report.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.



CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

There are no changes in the City's program objectives at the time of this report.

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.



CR-58 - Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG	HOME	ESG	HOPWA	HTF
Total Number of Activities	1	0	0	0	0
Total Labor Hours	0				
Total Section 3 Worker Hours	0				
Total Targeted Section 3 Worker Hours	0				

Table 8 – Total Labor Hours

I I I I I I I I I I I I I I I I I I I	CDDC	HONE	FCC	HODIA	LITE
,	CDBG	HOME	ESG	HOPWA	HTF
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding					
Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for,					
off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g.,					
resume assistance, coaching). Outreach efforts to identify and secure bids from Section 3 business					
concerns.					
Technical assistance to help Section 3 business concerns understand and					
bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section					
3 business concerns.					
Provided or connected residents with assistance in seeking employment					
including: drafting resumes,preparing for interviews, finding job					
opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide					
direct services or referrals.					
Provided or connected residents with supportive services that provide one					
or more of the following: work readiness health screenings, interview					
clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year					
educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids					
from Section 3 business concerns.					
Provided or connected residents with training on computer use or online					
technologies.					
Promoting the use of a business registry designed to create opportunities					
for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as					
designed in Section 121(e)(2) of the Workforce Innovation and					
Opportunity Act.					

Other.		
Other.		

Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative

None.



Attachment

Cover Page CDBG FY23.24





City of Indio

Consolidated Annual Performance Evaluation Report (CAPER)

FY 2023-2024

Prepared by: Community Development Department

Presented to U.S. Department of Housing and Urban Development (HUD)

PR 05 CDBG FY23.24

U.S. Department of Housing and Urban Development Office of Community Planning and Development Integrated Disbursement and Information System Drawdown Report by Project and Activity INDIO , CA IDIS - PR05 DATE: 09-03-24 TIME: 12:38 PAGE:

PROGRAM : CDBG PGM YR : 2023 PROJECT : ALL ACTIVITY : ALL REPORT FOR

Progra	m Year/	' Project	IDIS Act ID	Activity Name		Voucher Number	Line Item	Voucher Status	LOCCS Send Date	Grant Year	Grant Number	Fund Type	Drawn Amount
2023	1	Administration	142	Program Administration (2023)									
					Υ	6937431	4	Completed	8/30/2024	2023	B23MC060601 ctivity Total	EN	\$72,941.47 \$72,941.47
2023	2	Fair Housing Services	143	Fair Housing Services & Landlord/Ter (2023)	ant Me	ediation				F	roject Total		\$72,941.47
					Υ	6937431	5	Completed	8/30/2024	2023 A	B23MC060601 ctivity Total	EN	\$35,000.00 \$35,000.00
										F	roject Total		\$35,000.00
2023	3	Public Services: Senior Meal Program (Indio Senior Center)	144	Senior Meal Program (Senior Center)	(2023))	. 1						
		centery			Υ	6937431	6	Completed	8/30/2024	2023 A	B23MC060601	EN	\$24,000.00 \$24,000.00
											roject Total		\$24,000.00
2023	4	Public Services: Martha's Village and Kitchen Homeless Services	139	Martha's Village and Kitchen Homeles (2023)	s Serv	ices					toject jotal		02-1,000.00
					Y	6937431	1	Completed	8/30/2024	2023 A	B23MC060601 ctivity Total	EN	\$24,000.00 \$24,000.00
							4			F	roject Total		\$24,000.00
2023	5	Public Services - FIND Food Bank	141	FIND Food Bank (2023)							-		
					Υ	6937431	3	Completed	8/30/2024	2023	B23MC060601	EN	\$24,000.00
											ctivity Total		\$24,000.00
										F	roject Total		\$24,000.00

U.S. Department of Housing and Urban Development Office of Community Planning and Development Integrated Disbursement and Information System Drawdown Report by Project and Activity INDIO , CA IDIS - PR05 DATE: 09-03-24 TIME: 12:38

DATE: TIME: PAGE:

09-03-24 12:38

Progra	m Year/	Project	IDIS Act ID	Activity Name		Voucher Number		Voucher Status	LOCCS Send Date	Grant Year		Fund	
2023	6	Public Facility: Neighborhood Revitalization Improvement Project	140	Kenner & Jewel Neighborhood ADA I (2023)	mprove	ements							
					Υ	6937431	2	Completed	8/30/2024	2023 A	B23MC060601 ctivity Total	EN	\$412,900.00 \$412,900.00
2023	7	Public Services: CVRM Homeless Services	145	CVRM- Homeless Services (2023)						P	roject Total		\$412,900.00
				,,	Υ	6937431	7	Completed	8/30/2024	2023 A	B23MC060601 ctivity Total	EN	\$24,000.00 \$24,000.00
									_		roject Total		\$24,000.00

U.S. Department of Housing and Urban Development Office of Community Planning and Development Integrated Disbursement and Information System Drawdown Report by Project and Activity INDIO , CA DATE: TIME: PAGE: IDIS - PR05 09-03-24 12:38

PR 26 CDBG FY23.24



PART I: SUMMARY OF CDBG RESOURCES	
01. UNEXPENDED CDBG FUNDS AT END OF PREVIOUS PROGRAM YEAR	0.00
02 ENTITLEMENT GRANT	876,226.00
03 SURPLUS URBAN RENEWAL	0.00
84 SECTION 108 GUARANTEED LOAN FUNDS	0.00
05 CURRENT YEAR PROGRAM INCOME	0.00
05a CURRENT YEAR SECTION 108 PROGRAM INCOME (FOR SI TYPE)	0.00
06 FUNDS RETURNED TO THE LINE-OF-CREDIT	0.00
06a FUNDS RETURNED TO THE LOCAL COBG ACCOUNT	0.00
07 ADJUSTMENT TO COMPUTE TOTAL AVAILABLE	0.00
08 TOTAL AVAILABLE (SUM, LINES 01-07)	876,226.00
PART II: SUMMARY OF COBG EXPENDITURES	
09 DISBURSEMENTS OTHER THAN SECTION 108 REPAYMENTS AND PLANNING/ADMINISTRATION	966,630.02
10 ADJUSTMENT TO COMPUTE TOTAL AMOUNT SUBJECT TO LOW/MOD BENEFIT	0.00
11 AMOUNT SUBJECT TO LOW/MOD BENEFIT (LINE 09 + LINE 10)	966,630.02
12 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	72,941.47
13 DISBURSED IN IDIS FOR SECTION 108 REPAYMENTS	0.00
14 ADJUSTNENT TO COMPUTE TOTAL EXPENDITURES	0.00
15 TOTAL EXPENDITURES (SUM, LINES 11-14)	1,039,571.49
16 UNEXPENDED BALANCE (LINE 08 - LINE 15) PART III: LOWMOD BENEFIT THIS REPORTING PERIOD	(163,345.49)
17 EXPENDED FOR LOWMON HOUSING IN SPECIAL AREAS	0.00
18 EXPENDED FOR LOW/MOO MULTI-LRIT HOUSING	0.00
19 DISBURSED FOR OTHER LOWINGO ACTIVITIES	966,630.02
20 ADJISTMENT TO COMPUTE TOTAL LOW/MOD CREDIT	0.00
21 TOTAL LOWINGO CREDIT (SUM, LINES 17-20)	966,630.02
22 PERCENT LOWMOD CREDIT (LINE 21/LINE 11)	100.00%
LOW/MOD BENEFIT FOR MULTI-YEAR CERTIFICATIONS	
23 PROGRAM YEARS(PY) COVERED IN CERTIFICATION	PY: PY: PY:
24 CUMULATIVE NET EXPENDITURES SUBJECT TO LOW/MOD BENEFIT CALCULATION	0.00
25 CUMULATIVE EXPENDITURES BENEFITING LOW/MOD PERSONS	0.00
26 PERCENT BENEFIT TO LOW/MOD PERSONS (LINE 25/LINE 24)	0.00%
PART IV: PUBLIC SERVICE (PS) CAP CALCULATIONS	
27 DISBURSED IN IDIS FOR PUBLIC SERVICES	131,000.00
28 PS UNLIQUIDATED OBLIGATIONS AT END OF CURRENT PROGRAM YEAR	0.00
29 PS UNLIQUIDATED COLIGATIONS AT END OF PREVIOUS PROGRAM YEAR	0.00
30 ADJUSTMENT TO COMPUTE TOTAL PS OBLIGATIONS	0.00
31 TOTAL PS OBLIGATIONS (LINE 27 + LINE 28 - LINE 28 - LINE 30)	131,000.00
32 ENTITLEMENT GRANT	876,226.00
33 PRIOR YEAR PROGRAM INCOME	0.00
34 ADJUSTMENT TO COMPUTE TOTAL SUBJECT TO PS CAP	0.00
35 TOTAL SUBJECT TO PS CAP (SUM, AENES 32-34)	876,226.00
36 PERCENT FUNDS OBLIGATED FOR PS ACTIVITIES (LINE BUALINE 35)	14.95%
PART V: PLANNING AND ADMINISTRATION (PA) CAP 37 DISBURSED IN IDIS FOR PLANNING/ADMINISTRATION	72,941.47
37. DISBURSEU IN IUIS PUR PUMPINAMANININIS INVITATI PROGRÂM YEAR SE PA UNI DOUIDATED GALIGATIONS AT END OF CURPENT PROGRÂM YEAR	0.00
SO PA UNLIQUIDATED OBLIGATIONS AT END OF PERVIOUS PROGRAM YEAR	0.00
39 TH UNLIQUIDATE OUR THORAT OF A PUBLICATIONS 40 ADJUSTMENT TO COMPUTE TOTAL PA OBLIGATIONS	0.00
41 TOTAL PA OBLIGATIONS CONS 37th LINE 38 + LINE 39 + LINE 40)	72.941.47
42 ENTIFICHENT GRANT	876.226.00
43 CURRENT YEAR PROGRAM INCOME	0.00
44 ADJISTMENT TO COMPUTE TOTAL SUBJECT TO PA CAP	0.00
45 TOTAL SUBJECT TO PA CAP (SUM, LINES 42-44)	876,226.00
46 PERCENT FUNDS OBLIGATED FOR PA ACTIVITIES (LINE 41/LINE 45)	8.32%



Office of Community Planning and Development U.S. Department of Housing and Urban Development Integrated Disbursement and Information System PR26 - CD86 Financial Summary Report

DATE: 09-03-24 TIME: 12:29 PAGE: 2

Program Year 2023 INDIO , CA

LINE 17 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 17

No data returned for this view. This might be because the applied filter excludes all data.

LINE 18 DETAIL: ACTIVITIES TO CONSIDER IN DETERMINING THE AMOUNT TO ENTER ON LINE 18

No data returned for this view. This might be because the applied filter excludes all data.

LINE 19 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 19

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2020	1	93	6878188	LED Street Light Conversion Project Public Infrastructure Improvements (City of Indio) (2020	03K	PWW	\$402,413.35
					03K	Matrix Code	\$402,413.35
2023	4	139	6937431	Martha's Village and Kitchen Homeless Services (2023)	03T	LMC	\$24,000.00
2023	7	145	6937431	CVRM- Hameless Services (2023)	03T	LMC	\$24,000.00
					03T	Matrix Code	\$48,000.00
2021	8	126	6878188	ADA Curb Ramp Upgrades (2021)	03Z	LMA	\$20,316.67
2023	6	140	6937431	Kenner & Jewel Neighborhood ADA Improvements (2023)	03Z	LMA	\$412,900.00
					03Z	Matrix Code	\$433,216.67
2023	3	144	6937431	Senior Meal Program (Senior Center) (2023)	05A	LMC	\$24,000.00
					05A	Matrix Code	\$24,000.00
2023	2	143	6937431	Fair Housing Services & Landford/Tenant Mediation (2038)	05J	LMC	\$35,000.00
					053	Matrix Code	\$35,000.00
2023	5	141	6937431	FIND Food Bank (2023)	05W	LMA	\$24,000.00
					05W	Matrix Code	\$24,000.00
Total							\$966,630.02

LINE 27 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 27

Plan Year	IDIS Project	IDIS Activity	Voucher Number	prevent, prepare for and respecto	off, Activity Name	Grant Number	Fund Type	Matrix Code	National Objective	
				Coronavir	TUS					Drawn Amount
2023	4	139	6937431	No	Martha's Village and Kitchen Homeless Services (2023)	B23MC060601	EN	03T	LMC	\$24,000.00
2023	7	145	6937431	No	CVFM- Hameless Services (2023)	B23MC060601	EN	03T	LMC	\$24,000.00
								03T	Matrix Code	\$48,000.00
2023	3	144	6937431	No	Senior Meal Program (Senior Center) (2023)	B23MC060601	EN	05A	LMC	\$24,000.00
								05A	Matrix Code	\$24,000.00
2023	2	143	6037431	No	Fair Housing Services & Landlord/Tenant Mediation (2023)	B23MC060601	EN	05J	LMC	\$35,000.00
								053	Matrix Code	\$35,000.00
2023	5	141	6937431	No	FIND Food Bank (2023)	B23MC060601	EN	05W	LWA	\$24,000.00
								05W	Matrix Code	\$24,000.00
				No	Activity to prevent, prepare for, and respond to Coronavirus					\$131,000.00
Total									_	\$131,000.00

LINE 37 DETAIL: ACTIVITIES INCLUDED IN THE COMPUTATION OF LINE 37

Plan Year	IDIS Project	IDIS Activity	Voucher Number	Activity Name	Matrix Code	National Objective	Drawn Amount
2023	1	142	6937431	Program Administration (2023)	21A		\$72,941.47
					21A	Matrix Code	\$72,941.47
Total						_	\$72,941,47

Formula and Competitive Grants only														
	Total Grant Amount for CDBG 2023 Grant year B23MC060601 Grant Number = \$876,226.00													
State	Grantee	Grant	Grant	Activity	Matrix	National	IDIS	Activity to prevent,	Activity	Amount Funded	Amount Drawn	% of CDBG Drawn	Total CDBG Funded	Total CDBG Drawn
	Name	Year	Number	Group	Code	Objective	Activity	prepare for, and	Status	From Selected Grant	From Selected Grant	From Selected	Amount	Amount
								respond to Coronavirus				Grant/Grant	(All Years All Sources)	(All Years All Sources)
CA	INDIO	2023	B23MC060601	Administrative And Planning	21A		142	No	Open	\$160,000.00	\$72,941.47		\$160,000.00	\$72,941.47
				Total Administrative And Planning						\$160,000.00	\$72,941.47	8.32%	\$160,000.00	\$72,941.47
CA	INDIO	2023	B23MC060601	Public Improvements	03Z	LMA	140	No	Open	\$500,000.00	\$412,900.00		\$500,000.00	\$412,900.00
				Total Public Improvements						\$500,000.00	\$412,900.00	47.12%	\$500,000.00	\$412,900.00
CA	INDIO	2023	B23MC060601	Public Services	03T	LMC	139	No	Open	\$24,000.00	\$24,000.00		\$24,000.00	\$24,000.00
CA	INDIO	2023	B23MC060601	Public Services	03T	LMC	145	No	Open	\$24,000.00	\$24,000.00		\$24,000.00	\$24,000.00
CA	INDIO	2023	B23MC060601	Public Services	05A	LMC	144	No	Open	\$24,000.00	\$24,000.00		\$24,000.00	\$24,000.00
CA	INDIO	2023	B23MC060601	Public Services	05J	LMC	143	No	Open	\$35,000.00	\$35,000.00		\$35,000.00	\$35,000.00
CA	INDIO	2023	B23MC060601	Public Services	05W	LMA	141	No	Open	\$24,000.00	\$24,000.00		\$24,000.00	\$24,000.00
	Non CARES Related Public Services							\$131,000.00	\$131,000.00	14.95%	\$131,000.00	\$131,000.00		
	Total 2023							\$791,000.00	\$616,841.47	70.40%	\$791,000.00	\$616,841.47		
Grand Total								\$791 000 00	9616 941 47	70 4094	\$701 000 00	\$616 9A1 A7		



PHN- CAPER 15 Day Review FY23.24

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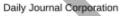
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CNS 3846968

NOTICE OF PUBLIC HEARING AND NOTICE OF PUBLIC HEARING AND NOTICE OF 15 DAY REVIEW Consolidated Annual Performance Evaluation Report (CAPER) Placed Year 2023/2024 (from 7/1/2023-6/20/2024). NOTICE IS MEREBY GIVEN that the City of history of the William of the U.S. Department of Housing and Urban Bevelopment (HUD) a Consolidated Annual Performance Evaluation. Report (CAPER) for Fiscal Year 2023/2024. Title 1 of the National Affordable Housing Act established the requirement that municipalities who apply for direct assistance under certain HUD programs such as the Community Development Block Grant (CDBG) Program howe on approved 5-year Consolidated Plan is a housing and community development strategy, while the Annual Action Plan identifies proposed programs and of the Annual Action Plan identifies proposed programs and of the Annual Action Plan identifies proposed programs and of the Annual Action Plan identifies proposed programs and of the Annual Action Plan identifies proposed programs and of the funds.

development strategy, while the Annual Action Plan identifies proposed programs and of the funds.

Public Hearings A Public Hearing will be held on September 18, 2024, at 5:00 p.m., at City Holl, 150 Civic Center Mail, Indio, CA 92201. The purpose of the City of Indio's CAPER is to report the progress the City has made in carrying out the 5-year Consolidated Plan and One-Year Action Plan. The CAPER also provides the City the speparturity to assess its annual performance in relationship to meeting the overall Five-Year Consolidated Plan priorities and objectives, and what octions or changes the City intends to make because of its annual performance. The purpose of this public hearing is to provide a forum for the City Council, residents, and interested organizations to share their views on the progress.

The Draft CAPER is being made available for public examination and comment for a 15-day period. A capy of the draft will be available online at www.indio.org and for examination and comment from September 3, through September 18, 2024.

Public Comments Interested persons and organizations are invited to provide public comment. Written comments may be submitted deving the review period to Mr. David Rapp. Senior Management Analyst, via e-mail at Drazoelinds.org. Mr. Razo may olso be contacted at (700) 391-4749, Manday through Friday.

If you need special assistance to porticipate in services offered by

this City, or if you need special equipment for the hearing or seeing impaired, please contact the City Clerk's Office at (760) 391-4007. Notification at least 48 hours prior to the end of the review period or time when services are needed will assist the City staff in

necedo will asset the City start in essuring their reasonable arrangements can be made to provide accessibility to the service.

CIUDAD DE INDIO.

AVISO DE REVISIÓN DE 16 DIAS Informe anual consolidado evaluado de desempeño (CAPER) Año fiscel 2023/2024 (del 1 de julio de 2023 al 30 de junio de 2024/2024 (del 1 de julio de 2023 al 30 de junio de 2024)

POR LA PRESENTE SE DA AVISO de que la ciudad de indio presentará ol Departamento de Viviendo y Desarrollo Urbano de los EE. UU.

(HUD) un Informe de Evoluación de Desempeño Anual Consolidado (CAPER) para el Año Fiscal 2023/2024.

El Titud 1 de la Ley Nacional de Vivienda Asequible estableció el requisito que los municípios que soliciten asistencia directa bajo ciertos programas de HUD como el programa Community Development Black Grant (CDBG) terrela puenta de Acción Anual El Plan Consolidado de 5 Años es una estrategia aprobado sobre el desarrollo comunitario y de viviendos. El Plan de Acción Anual El Plan Consolidado de 5 Años es una estrategia aprobado sobre el desarrollo comunitario y de viviendos. El Plan de Acción Anual El Plan Consolidado de 1 Aguettamento, ubicado proporte de Augustamiento, ubicado proporte de Augustamiento, ubicado proporte de Augustamiento, ubicado proporte de Augustamiento, ubicado en 150 Civic Center Moli, Indio, CA 92201. El propósito del CAPER de la Ciudad de Indio es informar sobre el progreso que la Ciudad tien el acción anual. El CAPER tombién le do a la Ciudad de su desempeño anual. El capación es o combies la Ciudad diene la intención de hacer como resultado de su desempeño anual. El no consolidado de Ciudad de esta desempeño anual en relación con los prioridades y objetivos generales del Plan Consolidado de Caper de Caper de la ciudad tiene la intención de hacer como resultado de su desempeño anual en relación con los propisos de Plan Consolidado de Caper de la Caper de la Caper de la ciudad tiene la intención de hacer como resultado de su desempeño anual. El plan de Acción Anual. El Caper de la Caper de la Caper de la Caper de

en www.indio.org para su revisión y comentarios desde el 3 de septiembre hosto el 18 de septiembre de 2024.
Comentario poblicos: Se invita a las personas y organizaciones interesadas a proporcionar comentarios públicos. Se pueden envier comentarios póblicos. Se pueden envier comentarios poblicos: Se pueden envier comentarios sobre la dirección por escrito pueden enviars por correo electrónico al Sr. David Razo. Analista, al Drazo@sindio.org. También, el Señor Razo está disponible por teléfono al (760) 391-4749, de lunes a viernes. Accesibilidade. De conformidad con la Ley de Estadounidenses con Discoppocidades, si necesita osistencia especial para participar en los servicios ofirecidos por esta Cludad. o si necesita equipo especial para personas con discoppocidad auditiva o visual. comuniquese con la Ofician del Secretario de la Ciudad al (760) 391-4007. La notificación al menos 48 horas ontes de el final del periodo de reviso o la hora en que se necesitan los servicios ayudará al personal de la Ciudad a granatizar que se puedan hocer careglos rezonables para brindar accesibilidad al servicio. 8/30/24 CNS-3846968# THE DESERT SUN

