

Fire Hydrant Meter Application

Instructions to install a hydrant meter and turn on water service

1. Completely fill out Fire Hydrant Meter Application FORM D-4, page 2 (all fields required).
2. Sign and Date the Start Service Acknowledgement of Terms and Conditions FORM D-4, page 3.
3. Provide a clear Copy of a valid Government Issued ID.
4. Include a check in the amount of \$1,064.00 payable to Indio Water Authority.
5. Installation of a hydrant meter request must be received at our office before 1:00 p.m. for installation of the meter the NEXT BUSINESS DAY. Any requests after 1:00 p.m. will take up to TWO (2) BUSINESS DAYS for installation of the hydrant meter.

Important Information

We are closed weekends and Holidays. We only install Hydrant Meters Monday through Friday (excluding holidays).

To abide by Identity Theft Laws, we must ask that you provide a copy of a valid (not expired) Driver's License or Government Issued ID for each Applicant. Failure to provide proper identification will delay processing of your application.

Please attach a map of the location and flag fire hydrant.

As stated on the application, you are required to pay the following prior to the installation of the hydrant meter:

Deposit = \$1,000.00
Installation Fee = \$64.00
Additional fees attached

If the customer needs the hydrant meter moved to another hydrant, there is a \$64.00 charge. Only IWA can move the meter. You will need to call Customer Service at (760) 391-4038 to schedule for the following business day and provide the following information:

1. Nearest cross streets of new hydrant location
2. Flag Hydrant

Please read the following statements carefully:

1. I will not use this Fire Hydrant Meter for irrigation purposes.
2. I will not use this Fire Hydrant Meter to fill any type of water feature including but not limited to Pools, Ponds, Lakes
3. If there is no air gap, the vehicles and/or vessels must have a reduced pressure principle/device with a copy of the latest test. (Reference 54.179 A-D)

If you have further questions: contact Customer Service at (760) 391-4038.



Customer Account # _____

Fire Hydrant Meter Application

You can use one of the following options to send your application and payment:
Fax (760) 391-6441
Email: IWANewService@indio.org

Date of Application: _____ Date service to begin: _____

Type of Use: Water Tower Water Truck Dust Control Mobile Structure Other: _____

Duration of Use: _____

Nearest Cross Streets*: _____

Federal Tax ID #: _____

Primary Applicant: _____ Email: _____

Drivers License #: _____ D.O.B.: _____ SS #: _____

Mailing Address: _____

	Street	City	State	ZIP
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Primary Phone: () - ext. Secondary Phone: () - ext.

Contact Person: _____ Job Title: _____

* Please attach a map of the location of the hydrant and flag the hydrant.

Customer Needs the Hydrant For:

Estimated Usage _____ gal/min

Circle desired meter size based on estimated usage

Meter Size : 1" 3" 4" 6"

Please refer to attachment for meter size monthly rental fees and additional applicable fees

Maximum Meter Size Flow Rate: 1" = 50 gpm 3" = 500 gpm 4" = 600 gpm 6" = 1,200 gpm

Hydrant Meter Fee Information

A payment of \$1,064.00 (\$1,000 deposit and \$64.00 installation fee) is required with this form, prior to the installation of a hydrant meter.

A \$20.00 establishment fee (set-up charge) will be charged on your first bill. This is a one time charge only and cannot be waived.

For IWA office use only

Is form complete? ___ Yes ___ No If no, reason: _____

Did Customer include map showing location of hydrant? ___ Yes ___ No

Customer Contacted? ___ Yes ___ No How? _____

Notes:



Start Service Acknowledgement of Terms and Conditions

The Indio Water Authority will start water service and billing provided by the INDIO WATER AUTHORITY to undersigned customer(s) ("Customer") under the following conditions:

This acknowledgement and Water Service Request forms must be completed, signed and received by Customer by one VIA mail, fax, email, or in person, to the Indio Water Authority office prior to the activation of any service.

Customer acknowledges that water services are only for the premises stated in the Water Service Request Form.

Customer acknowledges that the Indio Water Authority owns, operates, and maintains only the portion of the water service line from the water main to the outlet end on the downstream side of the meter. Customer is responsible for the remaining portion of the service line to the customer service connection being served.

In compliance with Federal Trade Commission requirements, the "Identity Theft Red Flag Rule" mandates that Indio Water Authority requires the presentation of a valid form of identification from the person or persons who are establishing water account. Customer acknowledges this condition of compliance and must present government-issued identification to establish water service.

Customer acknowledges that the Indio Water Authority will provide a single service connection to the Property. If the Indio Water Authority disconnects water service to the Property for any reason, including, but not limited to, making repairs, waterline extensions, or failure to make payment when due, the Indio Water Authority may discontinue the service pursuant to the applicable provisions in the Indio City Code.

Customer acknowledges that if the Indio Water Authority discontinues water service to the Property, there will be no water service for the fire sprinkler system and that there will not be any fire sprinkler protection. Customer understands this risk and assumes all risk of loss and damage to the Property, including any structures or adjacent structures or injuries to persons arising out of termination or interruption of such water service by the Indio Water Authority, and waives all such claims against the Indio Water Authority.

Customer assumes all risk of loss or damage to personal and real Property due to backflow from the fire system portion of the customer service line into the domestic portion of the customer service line for any reason whatsoever, including without limitation, any water quality exceedances.

Customer shall hold harmless the Indio Water Authority from and against all actions, causes of action, damages, demands, liabilities, cost (including but not limited to reasonable attorney fees), claims, losses and expenses of every type and description cost to which it may be subject or put, by reason of, or resulting from:

(A) The design, construction, testing, operation maintenance, repairs and replacement of the fire sprinkler system located on the Property during the period set forth in this Agreement.

(B) Failure to perform any required maintenance on the fire sprinkler system and backflow assembly located on the Property during the establish period set forth on this application.

(C) Any death, injury, damage, accident, or casualty caused or claimed to be caused by the discontinuance of the water service to the Property for any reason, including, but not limited to, Customer's failure to make payment when due.

Customer acknowledges that the Indio Water Authority shall have no obligation or responsibility concerning the design, construction, testing, operations, maintenance, repair or replacement of the Customer's fire sprinkler system during the period set forth on this application.

Customer agrees to install a shut off valve between the house on the Property and the water service connection to meter. At Customer's expense, Customer will be responsible for any cost relating to materials and labor-related expense related to the installation of their own shut off valve. Customer further agrees to prohibit the tampering with the portion of the water service line from the water main to the outlet of the pipes, gate valve on the downstream side of the meter supply to the Property by anyone except employees of the Indio Water Authority.

Customer acknowledges that Customer is responsible for payment for the above services at the rate now or hereinafter established by resolution of ordinance, must abide by all rules pertaining hereto as set forth in the Indio City Code fixing water rates, and must abide by any regulations promulgated by the City of Indio or the Indio Water Authority. Customer promises to pay any bill accrued from the date of this application until Customer gives the Indio Water Authority written notification at least two working days prior to any termination of service. Customer further agrees that Customer is responsible for all water service between the time the Property is vacated and the time effective written notice is given to the Indio Water Authority.

Customer guarantees that all charges, fine and penalties, if any, and water bills for water used at the service number and address shown on the face hereof will be promptly paid in the time as provided by the ordinance or resolution of the City of Indio or the Indio Water Authority. Customer promises to pay any and all attorney and court cost that may be necessary to enforce the terms of this Agreement, including any action to collect any overdue payment.

I hereby authorize the Indio Water Authority to activate my water utility services based on the conditions set forth above.

I HAVE REVIEWED THIS AGREEMENT, FULLY UNDERSTAND ITS TERMS, AND AGREE TO BE BOUND BY ITS PROVISIONS.

Customer Signature

Date

Customer Signature

Date

Fire Hydrant Meter Application

CONSTRUCTION METERS		
Hydrant Meter Installation	\$64	
Relocation of Hydrant Meter	\$64	
Construction Meter Deposit For Water Service	\$1,000	Refundable
Construction Meter Rental Charge	\$79	Monthly Fee
MONTHLY SERVICE CHARGE (Based on meter size, effective January 1, 2018)		
1" Meter	\$52.90	Monthly Base Service Fee
3" Meter	\$317.37	Monthly Base Service Fee
4" Meter	\$528.96	Monthly Base Service Fee
6" Meter	\$1,057.88	Monthly Base Service Fee
ADDITIONAL SERVICE FEE & TAX (effective January 1, 2018)		
Water Service Establishment-Construction Meter	\$20	One Time Fee, Set Up Account
Tier 1 Water Consumption	\$1.41	Per 100 cu. ft. (748 Gallons)
CVWD Replenishment Assessment	\$0.16	Per 100 cu. ft. (748 Gallons)
City Utility Tax	6%	City utility tax
MISCELLANEOUS ACCOUNT FEES		
Delinquency Fee	10%	10% penalty on delinquent bills
Unauthorized Meter Relocation Fee (MM)	\$276	Penalty Per Meter
Special Request Water Quality For Construction	\$245	One-time