Provided by Indio Senior Center 760-391-4170

E-mail: **seniorcenter@indio.org** *Att: ISC Housing* 

Skilled Nursing Facilities / Private Duty Agencies / Senior Care Facilities / Assisted Living

The following resources are resources only, not referrals. They are not to be taken or used as part of the ISC's services. The public needs to use these resources at their own discretion.

- Suggestion during your research: make certain those helping you are screened, insured, and/or bonded and if they are medical or non-medical.
- # If you find any information you may think useful, or find information to be inaccurate, please e-mail/call the ISC. Contact information listed above.

### **Skilled Nursing Facilities**

\*PT-Physical Therapy, OT-Occupational Therapy, ST-Speech Therapy

\*Things to Consider: Age, 24/7 help, amenities, private pay or insurance, long-term care, short term care, visitation, private, pp./room, different types of therapy

\*\*\*California Department of Social Services Home Care Aide Registry Address: California Department of Social Services Home Care Services Bureau 744 P Street, M.S. T8-3-90 Sacramento, CA 95814 P: 877-424-5778 Web: https://secure.dss.ca.gov/ccld/hcsregistry/About.aspx E-mail: HCSB@dss.ca.gov An individual can search the status of a registered Home Care Aide or Home Care Aide applicant

<u>Desert Springs Healthcare</u> 82-262 Valencia Ave., Indio, CA 92201 P: 760-347-6000 F: 760-775-6403 Web: <a href="http://desertsprings.wpengine.com/">http://desertsprings.wpengine.com/</a> E-mail: <a href="http://desertspringshealth.com">Administrator@desertspringshealth.com</a> 68 bed facility, variety of therapies, 24/7 RN,s , 24/7 visitation, private pay & insurance accepted, private rooms, semi-private rooms, long/short term, hospice care.

Indio Nursing and Rehabilitation Center 47763 Monroe St., Indio, CA 92201 P: 760-347-0750 F: 760-347-9322 Web: http://indionursing.com/ E-mail: maragon@legacyhealthcare.com A 99-bed Skilled Nursing Facility with a 36-bed Sub-Acute Unit. We provide Long-Term Care, Short Term Rehabilitation Services including PT, OT, and ST, and Sub-Acute services.

Monterey Palms Healthcare Center 44-610 Monterey Ave., Palm Desert, CA 92260 P: 760-773-5151 (760-776-7700 Luz) F: 760-776-1390 Web: https://www.marinerhealthcare.com/ E-mail: NA 99 beds, private pay or insurance, long-term care, short term care, 24/7 RN's, private or shared room 2pp/room, PT, OT, ST wound Care, no ventilation, no tracheotomy, barber shop, Wi-Fi, outdoor patio.

<u>Manor Care Health Services</u> 74-350 Country Club Dr., Palm Desert, CA 92260 P: 760-341-0261 F: 760-779-1563 Web: https://www.heartland-manorcare.com/PalmDesert E-mail: PalmDesert@manorcare.com

178 bed facility, 56 bed long-term care unit (3 pp./room), 6mo-1yr wait list for long-term care, long-term is only for those with medical needs who need care, no assisted living, 120 rehab beds, 44 private rehab rooms, 24hr. RN's, different types of therapy, 24/7 care, 24 hr. visitation, private pay or insurance, will give tours.

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E-mail: seniorcenter@indio.org Att: ISC Housing

Skilled Nursing Facilities / Private Duty Agencies / Senior Care Facilities / Assisted Living

<u>Vibra Rehabilitation Hospital (Eisenhower)</u> 70-077 Ramon Rd., Rancho Mirage, Ca 92270 P: 442-300-6818, 760-671-3425 Admissions: 760-895-6608 Web: <u>www.vrhranchomirage.com</u> E-mail: NA Rehabilitation center, short-term care only, in-patient, medical care, minimum 3 hr.-maximum 2 weeks, various therapies, insurance: Medicare, private pay.

### Private Duty Agencies, Senior Care Facilities & Assisted Living

#### **GENERAL AGENCIES**

\*Companies listed serve throughout the Coachella Valley

\*Please consider if your caregiver has workers' compensation/questions to consider are listed in a separate document

\*\*\*California Department of Social Services Home Care Aide Registry Address: California Department of Social Services Home Care Services Bureau 744 P Street, M.S. T8-3-90 Sacramento, CA 95814 P: 877-424-5778 Web: https://secure.dss.ca.gov/ccld/hcsregistry/About.aspx E-mail: HCSB@dss.ca.gov An individual can search the status of a registered Home Care Aide or Home Care Aide applicant

Aging Life Care Association 3275 West Ina Road, Suite 130

Tucson, Arizona 85741 P: 520-881-8008 F: 520-325-7925 Web:

https://www.aginglifecare.org/ALCA/Regional\_Chapters/Western\_Region\_Chapter/ALCA/Regional\_Chapters/Western\_Region\_Chapter/Western\_Region\_Chapter\_Home\_Page.aspx?hkey=ae16ca9d-6d3a-40eb-b42a-c6188816ac16 Western chapter for geriatric care. Aging Life Care Professionals can guide families through professional consultation/counseling, prioritizing needs, developing customized care plans, setting up services and referral to resources and making sure the plan is instituted and followed.

#### Alternatives for Seniors (Nationwide help)

P: 888-932-7747 Fax: NA Web: https://www.alternativesforseniors.com/ E-mail:

**info@alternativesforseniors.com** Alternatives for seniors provides free assistance to families seeking options for seniors in need. They will ask you a few questions and help you determine the level of senior living, care, and services that best meet your personal situation. You can visit the website or give them a call for their senior directory. This website has a printable directory for senior housing and care facilities.

Inland Caregiver Resource Center (serving multiple areas) Address: 1430 East Cooley Dr., Suite #124, Colton, CA 92324 P: (800) 675-6694 F: NA Web: https://www.inlandcaregivers.com/ E-mail: info@inlandcaregivers.com/ Cope with and manage the challenges of caregiving. The agency does this through a variety of services at no cost. To be eligible for services, a client must be caring for a loved one with a brain impairment that occurred after the age of 18 (ex. Alzheimer's, stroke, Parkinson's, traumatic brain injury, etc.) or be caring for a loved one 60 years of age and older in need of assistance with at least 2 activities of daily living. The agency also offers some supportive services to older adults 60 years of age and older living alone.

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Skilled Nursing Facilities / Private Duty Agencies / Senior Care Facilities / Assisted Living

Ombudsman Program Courtesy of Community Connect Riverside, just dial 211 (see pg. 1) The Ombudsman Program trains community volunteers to objectively investigate and resolve problems of residents in nursing homes and board and care homes. An Ombudsman is a person in a government agency to whom people can go to make complaints or explain problems with the programs or policies of the agency. http://www.connectriverside.org/ or just dial 211. Long-Term Care Ombudsman CRISISline is available 24 hours a day, 7 days a week, to receive complaints from residents residing in Long-term care facilities. P: 800-231-4024

Senior Housing of America Referral Experts (S.H.A.R.E) P: (760) 773-9525, 1 (866) SHARE30 (1-866-742-7330) F: (760) 773-9706 Web: www.shareinc.us E-mail: info@shareinc.us Free referral service. Our agency is dedicated in assisting older persons/family members and friends locate the ideal housing choice. We come out to you. We will contact facilities and gather information on services, prices, amenities and availability. We will provide you with a personalized list of recommended referrals that meet your needs and budget.

#### **INDIO**

Loving Care Assisted Living 78981 Savanna La Mar Dr., Bermuda Dunes, CA 92203 P: 760-705-1562 (Indio), (760) 864-7128 (palm springs) Web: http://www.lovingcareliving.com/ E-mail: info@lovingcareliving.com An assisted living facility offering long and short-term care, 24 hr. staff, hospice, respite, housekeeping, scheduled transportation, activities, caregivers.

<u>Desert Cottages</u> 83-617 Himalaya Dr., Indio, CA 92203 P: 760-342-7767/760-949-510-3658 F: 760-262-3927 Web: http://www.desertcottages.com/contact-us/ Email: mydesertcottage@hotmail.com An assisted living facility specializing in memory care, pet therapy available, hospice, respite care.

#### **LA QUINTA**

Caleo Bay Alzheimer's Special Care Center
P: 760-848-7115 F: 760-777-6525 Web: Caleo Bay Alzheimer's Special Care Center
F-mail: via website Community fee, put together a personal plan specific to the client to meet a resident's needs (meaningful moments program), Monthly charges include a shared furnished unit, full use of the facility and 24-hour supervised by professional nursing staff; Private and semi-private rooms available at an additional charge. Respite Care, no limit on visitation. Insurance: private pay only Transportation: scheduled bus for outings, medical transportation Amenities: security system, housekeeping, living/activity rooms, walking area, TV/phone in rooms, putting green Activities: programs, outings, scheduled family days, educational programs Location: on corner of 48 & Washington behind Walgreens and across from Rancho La Quinta, next to JFK/Desert Regional Center Medical Building.

Provided by Indio Senior Center 760-391-4170

E-mail: **seniorcenter@indio.org** Att: ISC Housing

Skilled Nursing Facilities / Private Duty Agencies / Senior Care Facilities / Assisted Living

Caring Companions (Serving all of Coachella Valley) 78-010 Main Street, Suite 206
La Quinta, CA 92253 P: 760-771-6263, Toll Free 888-950-0750 F: 760-564-2963
Web: www.caringcompanionsathome.com E-mail: lqinfo@caringcompanionsathome.com
In-home care agency, Non-medical, free in home assessment, 24/7 service, min. of hours 2 hrs. per visit, companionship, transportation, errands, meal prep., medication reminders, concierge on hourly basis, light house-keeping, personal hygiene, all caregivers are employers of the company and are screened and licensed.

#### **PALM DESERT**

**A & A Home Care** 77564 Country Club Drive Suite 127, Palm Desert, CA 92211 P: 760-340-4663 F: 760-454-2273 Web: www.aa-homecare.com E-mail: aahomecare@me.com 24 Hr. In-home care, free in home assessment, hourly and live-in options, companion to hospice care, errands, transportation, light housekeeping, medication reminder, etc. Also has assisted living facility.

Affordable Companion Care, Inc. 78-206 Varner Road #B1, Palm Desert, CA 92211 P: 800-562-5994 F: 760-568-1596 Web: http://companioncarecalifornia.com/ E-mail: Full-time 24 hour non-medical companion care/home care agency, helps with personal care, meal prep, physical therapy assistance, light housekeeping.

Always Best Care Senior Services 42-240 Green Way Suite A, Palm Desert, CA 92211 P: 760-851-0740 F: 866-795-5670 Web: https://www.alwaysbestcare.com/ca/desert-cities/care-services/ E-mail: nzwack@abc-seniors.com Non-medical, in home care and assisted living referral services. 24/7 service, Private pay, VA and long-term care insurance. Light housekeeping services, errands. (dr. visits, groceries, etc.) Companionship to memory Care. Minimum of 4 up to 24hrs.

Atria Hacienda & Palm Desert Assisted Living (two facilities in PD) 44-600 Monterey, Palm Desert, CA 92260 P: 760-610-0427 -OR- Atria Palm Desert 44-300 San Pascaul Ave., Palm Desert, CA 92260 P: 760-469-4478 Web: https://www.atriaseniorliving.com/ E-mail: bill.winegar@atriaseniorliving.com/ Two facilities in Palm Desert helping with independent living, assisted living, memory care, hospice, housekeeping, transportations, 3 meals per day, utilities and rent included, 24/7 care, activities & pool, across from the mall. Private pay and long-term care insurance accepted.

**Britannia Lodge- Senior Home with Staff** 73-433 Juniper St., Palm Desert, CA 92260 P: 760-568-6292 F: NA Web: http://britannialodge.net/ E-mail: patrichardjc@hotmail.com
Board and care facility. Helping people for 30 years. 62 and above, you must meet requirements if younger. Private rooms, 6 bed, hospice care available. 24 hr. care.

<u>Cambrian Homecare</u> Address: 5199 E. Pacific Coast Highway, Suite 100
Long Beach, CA 90804 P: 877-422-2270, 562-498-1800 F: 562-498-1829 (Palm Desert) 77-564A Country Club Dr. #102, Palm Desert, CA 92211 Web: https://www.cambrianhomecare.com/index.php/en/ E-mail: NA They do serve in the CV. We help with the activities of daily living as well as in-home respite care. Veteran assistance, hospital aftercare, transportation, hospice and palliative, adult and senior caregiving, no memory care.

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E-mail: seniorcenter@indio.org Att: ISC Housing

Skilled Nursing Facilities / Private Duty Agencies / Senior Care Facilities / Assisted Living

<u>Concierge Nursing Direct, Inc. (Owned by RN & Physical Therapist)</u> 74-850 Joni Dr. #B, Palm Desert, CA 92260 P: 760-777-0311, 760-413-5878, 877-549-5005 F: 760-406-9801 Web:

www.conciergenursingdirect.com E-mail: scounts@concerigenursingdirect.com They will come to your residence. Concierge & medical nursing- 24/7 care, private duty agency, from home to skilled care, live-in, licensed, bonded, insured, carries work comp., can help with transportation.

Eisenhower Memory Care Center (formerly Five Star) 42-201 Beacon Hill #A, Palm Desert, CA 92211 P: 760-836-0232 Web: https://www.eisenhowerhealth.org/health-services/other-health-services/eisenhower-memory-care-center-adult-day-center/ E-mail: NA Non-profit. A licensed adult day care providing non-medical care, supervision and assistance with activities of daily living.

<u>The Fountains at the Carlotta (Watermark Community)</u> 41-505 Carlotta Dr., Palm Desert, CA 92211 P: 760-600-5904 Web: <u>www.watermarkcommunities.com/carlotta</u> E-mail: via web Independent living, assisted living, skilled nursing, rehabilitation, 24 hr. staff, activities.

<u>Heaven Heights Senior Care Inc.</u> 77-530 Enfield Lane, #I-202, Palm Desert, CA 92211 P: 760-772-2444 (available 24/7) F: 760-772-2401 Web: http://assistedlivingseniorcarepalmdesert.com/ E-mail: info@heavenheights.com In home medical care on as needed basis 3-24 hours, insurance: long-term accepted, 24/7 help, will visit facilities instead of home if needed.

<u>Home Instead</u> 73-726 Alessandro Dr. #200, Palm Desert, CA 92260 P: 760-303-5073, F: 760-674-1916 Web: https://www.homeinstead.com/134/ E-mail: hisc134@gmail.com

Non-medical in-home caregiving, free in-home assessment, Assisting you in daily activities, personal care needs, hospice, Alzheimer/dementia, and 24 hr. care. Errands, transportation, housekeeping, meal prep, covered by private pay or insurance. Companionship to memory care.

<u>Hope Care</u> 36-923 Cook St. St. #102, Palm Desert, CA 92211 P: 760-568-5700 F: 760-773-5030 Web: <a href="https://www.hope-care.com/">https://www.hope-care.com/</a> E-mail: <a href="https://www.hope-care.com/">hopecareagency@hotmail.com</a> Caregiver referral agency. Provide minor medical care, post-surgery care, companion care, respite care, hospice, no minimum of hours, provide 24/7 service, light housekeeping, Free in home assessment, Insurance: long & short-term

Legend Gardens 73-685 Catalina Way, Palm Desert, CA 92260

P: 760-773-3115 Fax: 760-773-2804 Web: www.legendgardens.com E-mail:

**welcome@legendgardens.com** Assisted living, memory care, and respite care, Age: 60+, 24/7 help, Insurance: private pay only, long-term care, private or shared rooms, staff can help you with bathing, dressing, transferring, dispensing medication, laundry service, housekeeping, transportation to and from doctor appointments, activities. Located across the Joslyn Center in Palm Desert.

Provided by Indio Senior Center 760-391-4170 E-mail: **seniorcenter@indio.org** *Att: ISC Housing* 

Skilled Nursing Facilities / Private Duty Agencies / Senior Care Facilities / Assisted Living

<u>LivHOME</u> 73261 Highway 111 #205, Palm Desert, CA 92260 P: 760- 568-2937 or 800-807-5854, 800-690-9602 inquiries F: 951-462-1000 Web: **www.livhome.com** E-mail: NA Non-medical in-home care, companion program, memory care etc... We provide all our caregivers, 24-7 service possible, insurance: long-term care or private pay-call for more specifics, Transportation: yes Hygiene: yes Light Housekeeping: yes Bed Side Care: yes

Rancho Mirage Terrace (Atria Community) 34-560 Bob Hope Dr., Rancho Mirage, CA 92270 P: 760-422-5717 F:760-202-1071 Web: https://www.ranchomirageterrace.com/ E-mail: NA Independent living, assisted living, and memory care. 24/7 staff, housekeeping, transportation, pet friendly, pool, activities, insurance: private pay only Located by: 2 mi. from Eisenhower and 1 mi. for Agua Caliente Casino, Corner of Bob Hope and Dinah Shore.

<u>Right at Home</u> 74-040 Highway 111, Ste. # J, Palm Desert, CA 92260 P: 760-340-1919 F: (760) 340-1955 Web: <a href="https://www.rightathome.net/palm-springs/difference/the-home-care-team">https://www.rightathome.net/palm-springs/difference/the-home-care-team</a> E-mail: NA Companion, personal, respite care Insurance: Long-term care ins. & private pay non-medical 24/7 service, transportation, light housekeeping, hygiene. Employs their own caregivers.

<u>Senior Living Alternatives (Serving all of Coachella Valley)</u> 35-936 Palomino Way, Palm Desert, CA 92211 P: 760-636-8460 Web: <a href="https://www.seniorlivingalternatives.org/">https://www.seniorlivingalternatives.org/</a></u> Free referral and placement agency

<u>Sheridan In-Home Care</u> Address: 400 S. El Cielo Rd. Ste. #E, Palm Springs, CA 92262 P: 310-204-1187 Palm Springs: 760-440-8540 F: 877-848-4974 Web: <a href="http://www.sheridancare.com/">http://sheridancare.com/</a> or <a href="http://sheridancaredesertcities.com/">http://sheridancaredesertcities.com/</a> E-mail: <a href="mailto:anthony@sheridancare.com">anthony@sheridancare.com</a> Licensed by the state, inhome care, memory care, hospice assistance, respite, transportation, 24/7 service, rate depends on hours needed. Insurance: Long-term care insurance, VA insurance, private pay.

<u>Visiting Angels</u> 73-700 Dinah Shore Dr. #105, Palm Desert, CA 92211 P: 760-328-1700 F: 760-321-6888 Web: http://www.visitingangelspalmdesert.com/ E-mail: visitingangelscv@cwo.com

Network of non-medical, private duty home care agencies providing senior care, elder care, personal care, respite care and companion care to help the elderly and adults continue to live in their homes across America. Can provide up to 24 hour care.

#### Rancho Mirage

<u>Vista Cove</u> 70201 Mirage Cove Dr., Rancho Mirage, CA 92270 P: 760-324-4604 F: NA Web: www.vistacove-rm.net E-mail: info@vistacove-rm.com Assisted living for those with memory care issues. Long-term care, respite, full and half day care program with no min. requirement. Licensed nurses on staff Age: seniors 24/7: yes Insurance: no medi-cal, long-term and private pay Rooms: up to 56 beds available/private & semi-private rooms Amenities: gated community, personalized activities program, salon/barber, medical director, can give vaccinations, medical transportation Pet friendly: family is encouraged to bring pets when visiting.

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E-mail: seniorcenter@indio.org Att: ISC Housing

Skilled Nursing Facilities / Private Duty Agencies / Senior Care Facilities / Assisted Living

#### **Palm Springs**

Heritage Senior Care, Inc. 610 S. Belardo Rd. #650, Palm Springs, CA, 92264
P: (760) 416-9255 or 800-562-2734 Fax: NA Web: http://www.heritageseniorcare.com/
E-mail: info@heritageseniorcare.com Licensed private duty non-medical in-home care, free in-home assessment, Age: 18+, 24/7 help, Insurance: private pay, long-term care, and will accept VA. This is not a facility. Will help you find a caregiver.

Senior Living Options of the Desert, Inc. (Serving the counties of Riverside & San Bernardino)
P.O. Box 5795 Palm Springs, California 92263 P: (888) 700-4322, (760) 322-0322 F: NA Web:
https://seniorlivingoptionsofthedesert.com/ E-mail: leann@seniorlivingoptionsofthedesert.com/
Senior Living Options is a free referral service to help you find placement assistance and senior care services.

Stonewall Gardens Assisted Living 2150 N. Palm Canyon Dr., Palm Springs, CA 92262 P: 760-832-5428 F: NA Web: http://www.stonewallgardens.com/
E-mail: Via website Assisted living for LGBT seniors and friends. 24 hour staff, personal assistance, three meals per day, ongoing evaluations for residents, medication management, housekeeping, utilities included, pet friendly, transportation, outings.