

**City of Indio Catalog of Enterprise Systems**

| <u>Vendor</u>      | <u>Product</u> | <u>System Purpose</u>  | <u>Categories or Types of Data of Enterprise System</u> | <u>Custodian</u>       | <u>Frequency</u> |                |
|--------------------|----------------|--|---|------------------------|------------------|----------------|
|                    |                |  |   |                        | <u>Collected</u> | <u>Updated</u> |
| Tyler Technologies | Enterprise ERP |  | Payroll   | Finance Department     | Daily            | Daily          |
|                    |                | Maintain the City's General Ledger, Accounts Payable, Purchasing, Business Licenses, Payroll, Human Resources, and Accounts Receivable | Human Resources   | Human Resources        | Daily            | Daily          |
|                    |                |  | Accounts Receivable                                     | Finance Department     | Daily            | Daily          |
|                    |                |  | Accounts Payable  | Finance Department     | Daily            | Daily          |
|                    |                |  | Purchasing  | Finance Department     | Daily            | Daily          |
| Central Square     | H.T.E          | Generates bills for water utility users  | Utility Billing   | Indio Water Authority  | Daily            | Daily          |
| Cityworks          | Trimble        | Work order and Asset Management  | Asset Managemebt  | Indio Water Authority  | Daily            | Daily          |
| Esri               | ArcGIS         | Maintains the City's Geographical database   | Zoning Layer  | Information Technology | Daily            | As Needed      |
|                    | ArcSDE         |  | Parcel Layer  | Information Technology | Daily            | As Needed      |
|                    |                |  | Address Layer   | Information Technology | Daily            | As Needed      |
|                    |                |  | Aerial Photo Layer                                      | Information Technology | Yearly           | As Needed      |
|                    |                |  | Street Centerline                                       | Information Technology | Monthly          | As Needed      |

|                              |                                     |   |  |                                   |           |           |
|------------------------------|-------------------------------------|---|--|-----------------------------------|-----------|-----------|
| Microsoft                    | Exchange Online                     | City's email system                                       | Enterprise Electronic Mail   | Information Technology            | Daily     | Daily     |
| Neogov                       | Applicant Tracking                  | Online Applicant System                                   | Applicant Tracking   | Human Resources                   | Daily     | As Needed |
| Tyler Technologies           | Enterprise Permitting and Licensing | Maintains the City's permit tracking database             | Permits and Business License Processing and Tracking   | Community Development and Finance | Daily     | Daily     |
| Granicus                     | govAccess CMS                       | Maintains the City's website                              | Content management for web posting/calendars/document Web applications   | Information Technology            | As Needed | As Needed |
| Boxcast                      | Dilligent                           | Video Streaming   | Streaming of council and commission meetings   | City Clerk                        | As Needed | As Needed |
| iCompass                     | Dilligent                           | Agenda Management   | Staff Reports and agendas for various commissions and Council  | City Clerk                        | As Needed | As Needed |
| Gasboy/Orpak Systems Ltd.    | Fleet Head Office                   | Maintains the City's fuel management system               | Fuel management and usage tracking   | Public Works                      | Daily     | As Needed |
| CitiTech Systems             | CitiTech                            | Maintains the City's vehicle asset management database    | Fleet Management   | Public Works                      | Daily     | As Needed |
| Crow Canyon                  | NITRO Helpdesk                      | Maintains the City's information technology help requests | Track/Manage/Submit helpdesk requests  | Information Technology            | Daily     | Daily     |
| Complete Paperless Solutions | Laserfiche                          | Maintains the City's document management system           | Document Managent, Quickfields, Quickfields Agent, Workflow, Workflow Agent, Import Agent, Weblink, Mobile, CD Now | Information Technology            | As Needed | As Needed |

|                           |                  |  |                                 |                        |           |           |
|---------------------------|------------------|--|---------------------------------|------------------------|-----------|-----------|
| Seamless Docs             | Seamless Docs    | Creates and manages the City's online forms and signed City documents. | Signed City documents and forms | Information Technology | As Needed | As Needed |
| My Senior Center Software | My Senior Center | Manages Senior Center membership                                       | Membership information          | Senior Center Staff    | As Needed | As Needed |

Update 6/03/2024 by Ian Cozens